

Privacy Statement Caressi B.V.

Weteringstraat 8, NL-7041 GW 's-Heerenberg

As of 1 May 2018

Caressi B.V. respects your personal data and ensures that the personal information provided to us or otherwise obtained is treated confidentially. Personal data means all the information about a person. Details that have indirect meaning about a person are also personal data. The following gives effect to the obligation, laid down in the General Data Protection Regulation, to provide information to the party/parties concerned whose personal data is processed by Caressi B.V.

Caressi B.V., with its registered office at Weteringstraat 8 7041 GW 's-Heerenberg, the Netherlands, is responsible for the processing of personal data as reflected in this privacy statement.

Contact details:

Weteringstraat 8

NL-7041 GW 's-Heerenberg

+31 (0)314 378316

www.caressi.nl

Personal data processed by us

Caressi B.V. processes your personal data because you use our services and/or because you provide them to us. Below is a list of the personal data we process:

- First name and surname.
- Gender.
- Address details.
- Telephone number.
- Email address.
- Other personal data that you actively provide, for example by creating a profile on the website, in correspondence and by telephone.
- Details of your activities on our website.
- Details of your browsing behaviour across different websites (for example because this company is part of an advertising network).
- Financial details, such as your bank account number.

Special and/or sensitive personal data processed by us

Our website and/or service does not have the intention to gather data about website visitors who are younger than 16, unless they have permission from their parents or guardian. However, we cannot check whether a visitor is older than 16. We therefore recommend that parents are involved in the online activities of their children, in order to prevent data about children being gathered without parental consent. If you are convinced that we have gathered data about a minor without that consent, please contact us via info@caressi.nl, and we will delete that information.

The purpose of and basis for our processing of personal data

Caressi B.V. processes your personal data for the following purposes:

- The performance and (administrative) processing of the agreement entered into with you for the supply of products.
- The handling of your payment.
- Sending our newsletter and/or advertising brochure.
- Being able to call or email you if this is necessary for us to perform our service.
- Informing you of changes to our services and products.
- Delivering goods and services to you.

- Caressi B.V. analyses your behaviour on the website so that we can improve the website and match the range of products and services to your preferences.
- Caressi B.V. also processes personal data in the way required by law, such as data we need for our tax return.

Automated decision-making

Caressi B.V. does not use automated processing to make decisions about matters that can have (significant) consequences for persons. This concerns decisions that are taken by computer programs or systems, without intervention by humans (for example an employee of Caressi B.V.).

Caressi B.V. uses the following computer programs and systems: Exact (Administration), Bizbloqs (WMS), Insezo (service management), Transsmart (dispatch labels), Qlik (data analysis), MS Office (email), Mailchimp (mailings).

How long we retain personal data

Caressi B.V. does not retain your personal data longer than strictly necessary to achieve the purposes for which your data are collected. We adhere to the following retention periods for personal data: Retention period of two (2) years or if based on applicable regulations a longer period is valid during that longer period. Reason: tracing follow-up questions for sales and service as well as complying with applicable regulations.

Sharing personal data with third parties

Caressi B.V. only supplies data to third parties and only if this is necessary for the performance of our agreement with you, or to fulfil a legal obligation.

Cookies we use or similar technology

Caressi B.V. only uses technical and functional cookies and analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone the first time you visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember your preferred settings, for example. We can also use them to optimise our website. You can unsubscribe from cookies by setting your Internet browser so that it no longer stores cookies. You can also delete all the information that was previously stored via the settings of your browser.

Security of personal data

Caressi B.V. attaches great importance to the security and protection of your personal data and ensures, taking into account the state of the art, suitable technical and organisational measures to guarantee a level of security matched to the risk. In the event Caressi B.V. makes use of the services of third parties, such as an IT supplier, Caressi B.V. shall, in the context of the protection of personal data, lay down agreements about adequate security measures in a processor's agreement.

Caressi B.V. has the right to change the contents of this privacy statement at any moment without prior notification. Changes to the privacy statement are published on the website of Caressi B.V. For that reason, please regularly visit our website (www.caressi.nl).